

Swets and Ex Libris Collaborate to Streamline Library Operations

Customers of the two companies will benefit from enhanced selection and acquisition workflows

Jerusalem, Israel, & Leiden, The Netherlands—January 22, 2014.

Ex Libris® Group, a world leader in the provision of library automation solutions, has entered into a collaborative partnership with **Swets**, a leading provider of content management services for libraries. The collaboration will provide staff at academic and research libraries with a new, streamlined acquisition process compatible with both Ex Libris Alma and the SwetsWise platform. In addition, the collaboration will enable libraries to reduce costs associated with acquisitions and to avoid unnecessary spending.

Leveraging Alma's open architecture, the first deliverable of this project will automatically update Alma with all print and electronic purchasing transactions that are made through the SwetsWise platform or any other Swets channel. A future deliverable will update the SwetsWise platforms with workflows that are initiated in Alma, thereby further streamlining workflows and processes for library staff. Ex Libris and Swets plan to release the first product of their partnership by mid-2014, and will extend the collaboration over the following months.

"We're looking forward to using the end-to-end acquisition workflow being developed by Ex Libris and Swets," observed William Jordan, associate dean at the University of Washington Libraries. "Being able to search the SwetsWise catalog and create orders in SwetsWise that are automatically reflected in Alma will be a big step forward in efficiency. The kind of integrated life-cycle management planned for future development is also very exciting. It's great to see two of our biggest vendors working together like this for the benefit of their mutual customers."

"Our collaboration with Ex Libris clearly highlights our commitment to improving and developing integrated workflow components that simplify the day-to-day workload for our library customers," said Ted van Dongen, chief technology officer at Swets. "Customers will benefit from a streamlined acquisition process, whether they purchase content via our SwetsWise online procurement platform or through our customer service channels. We are looking forward to cooperating with Ex Libris and enhancing our portfolio of selection and access management services for libraries."

Denise Branch, head of continuing resources at Virginia Commonwealth University Libraries, noted: "This integration will benefit the VCU Libraries by making our acquisitions, e-resource management, and license management workflows more efficient. Relieved of some arduous workflow processes, library staff will be able to use the time to complete other tasks. The VCU Libraries will enjoy seamless data interchange, improved workflows, and more streamlined library operations."

Dvir Hoffman, director of product management and marketing at Ex Libris, remarked: "I am delighted that Ex Libris is embarking on this exciting collaboration with Swets. One of the overarching goals of our company and of the Alma service is to empower librarians by simplifying administrative operations. Leveraging the system's open interfaces, we can integrate Alma with Swets and expand the value of Alma. The integration will help Alma libraries avoid duplication and enable staff to dedicate their time to providing valuable services to end users. Feedback from our customers reinforces the conviction that we are on the right track with this collaboration and confirms Alma's position as an advanced and innovative solution."

About Swets

Swets is a global market leader in managing research information. The Swets vision is to improve the delivery and use of knowledge. From more than 20 offices around the world, it actively serves customers (users of information) and publishers in over 160 countries. The company's active role in today's complex information marketplace has been regularly awarded by inclusion in E-Content magazine's annual Top 100 Companies in the Digital Content Industry list. Swets is the only information agent to be ISO 9001:2008 certified on a global basis, a standard that affirms the company's focus on customer service

and continuous improvement. For more information on Swets, see www.swets.com/, watch our videos or follow us on Facebook, Google+, LinkedIn, and Twitter.

About Ex Libris

Ex Libris is a leading provider of automation solutions for academic, national, and research libraries. Offering the only comprehensive product suite for electronic, digital, and print materials, Ex Libris provides efficient, user-friendly products that serve the needs of libraries today and will facilitate their transition into the future. Ex Libris maintains an impressive customer base consisting of thousands of sites in more than 90 countries on six continents.

Dedicated to developing creative solutions in close collaboration with customers, Ex Libris enables libraries to maximize productivity and efficiency and, at the same time, greatly enhance the user experience. By empowering users to discover and obtain the information they need, libraries ensure their position as the bridge to knowledge.

For more information about Ex Libris Group, see our website, join us on Facebook, view our videos, and follow our Twitter page.

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London School of Economics and Political Science (LSE) Library Selects Alma and Primo

Alma Analytics and the powerful integration between Alma and Primo were key factors in the decision

London, UK—January 20, 2014. **Ex Libris® Group**, a world leader in the provision of library automation solutions, is pleased to announce that the London School of Economics and Political Science (LSE) Library has selected Ex Libris Alma for next-generation resource management services and Ex Libris Primo® for unified resource discovery. Primo and Alma will replace a number of systems, including the Serials Solutions Summon service, the open-source VuFind discovery solution, and the Ex Libris Voyager® integrated library system.

“Alma offers the print and electronic resource management solution that we need for streamlining and modernizing our workflows,” commented Anna Grigson, head of collection services at LSE Library. “With its strong analytics, Alma will give us insights into collection usage and management that will guide our future service development. In addition, Primo will enable us to combine global and local resource discovery into a modern, seamless interface. The strong integration between Alma and Primo will ensure that we maximize the benefits of each system. Furthermore, moving to a cloud-based solution

will enable us to take advantage of the rapid system development at Ex Libris and will eliminate many technical tasks for us, freeing our staff to focus on enhancing our services.”

With Primo, LSE Library will provide users with a comprehensive, personalized discovery experience. They will be able to easily access library services such as requesting loans, submitting hold requests, and updating contact information. Through the Primo ScholarRank technology, the relevance ranking of search results will reflect each user’s area of research and academic degree; as a result, the items that are most likely to be of help to the user will appear at the top of the result list.

Koby Rosenthal, corporate vice president and general manager of Ex Libris Europe, stated: “We are proud to welcome LSE to the growing Alma community, which now numbers over 320 institutions worldwide. One of an exclusive group of National Research Libraries in England, the LSE Library brings a wealth of expertise to the Ex Libris community. We are glad to have the opportunity to continue working with such a renowned and forward-looking institution.”

About LSE Library

LSE Library, founded in 1896 as the British Library of Political and Economic Science, is the largest library in the world devoted exclusively to the social sciences. It has been recognized by the Higher Education Funding Council as one of only five National Research Libraries in England, and its collections have been designated by the Arts Council (formerly Museums, Libraries and Archives Council) as a library of outstanding national and international importance.

The London School of Economics and Political Science (LSE) is a world-class center known for its concentration of teaching and research across the full range of the social, political, and economic sciences. It has over 9,300 full-time students and about 3,000 faculty members. LSE alumni and former staff include Nobel Prize winners, past or present heads of state, current members of the UK Parliament, and current peers of the House of Lords.

For more information, see <http://www.lse.ac.uk/>.

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